



I'm sorry you are not eligible for coverage for our services but I hope you will still consider scheduling a consult so we can help you with your breastfeeding issues.

Here is the information you will need to request a pre-authorization for visits to Forrester Lactation with either Susan Forrester, IBCLC or Lauren Akers, IBCLC.

If your insurance carrier has no in-network lactation consultant (IBCLC) that provides private lactation consults, you can petition that they pre-authorize us as an in-network providers. They may provide you with a name of a physician who also has the IBCLC credentials, but they do not do lactation consults. Additionally, your pediatric practice may have a lactation counselor but those visits are typically quite short and not as comprehensive as our visits.

Please read the following carefully:

1. If you are not eligible for insurance coverage, you can try to get a pre-authorization for your consults, but you must do this **beforehand** by requesting a "gap exception" or an "in-for-out".
2. Request that this be expedited. Write everything down -- who you spoke with, case number and the authorization number. Ask that you be sent confirmation in writing.
3. **Make sure they understand we are not medical doctors.**
4. You will be required to pay up-front for our services and we will provide you with an official receipt called a "super bill".
5. **Get directions for how to apply for reimbursement** for our services. *We will not bill your insurance directly on your behalf* even if you get approval because they rarely cover the full cost of our visits and they may not allow us to charge you for the unpaid portion. This is very important, so please write down exactly how to do this.
6. The typical procedure codes we use are s9443 or 99404 so find out which is acceptable. The diagnosis code used is z39.1 (Maternal Lactation Care).
7. Our tax ID/EIN 87-0890714 associated with our legal name: Central CT Lactation Services, LLC
8. Our Group NPI #1891361127

If you need any other information, please reach out to us:

[info@forresterlactation.com](mailto:info@forresterlactation.com)

text or call: 860-255-8583